



Real-Time Interface June 2010 Reference Guide  http://us.appliedsystems.com/downloads/RealTimeRefGuidePL.pdf TS-R = Transformation Station Real-Time Response TS-B = Transformation Station Bridge • = Available for TAM®, Vision™ and Epic™ T = Available for TAM only	Personal Lines Transactions																					
	Rating												Service Transactions									
	Automobile		Dwelling Fire		Homeowners		Umbrella		Package		Premium Finance		Billing Inquiry	Claims Inquiry	Policy Inquiry	ALERTS!	Company Website	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment	MVR
	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue										
A.Central (New York Central Mutual)																						
ACE Private Risk Services												•	•	•		•						
ACUITY	TS-B	TS-B			TS-B	TS-B				TS-B	TS-B		•	•	•		•		•			
Adirondack Insurance (OneBeacon Ins Grp)													•	•	•		•					
Alfa Alliance Insurance Company												•	•	•								
Allied Insurance Company	TS-R				TS-R							•	•	•		•						
Allstate (Independent Agents)												•	•	•		•			•			
America First Ins (Liberty Mutual Agency Markets)	TS-B				TS-B					TS-B		•	•	•	•	•	•	T		•		
Arbella Insurance Group	TS-B		TS-B		TS-B		TS-B					•	•	•		•						
Assurant Group																•						
Atlantic American Companies																						
Auto Club Group/AAA - Michigan	TS-B				TS-B							•										
Auto Club of Southern California	TS-R																					
Auto-Owners Insurance Company					TS-B							•	•	•		•	•	T	•	•		
Celina	TS-B											•	•	•		•						
Central Insurance Companies	TS-B		TS-B		TS-B		TS-B					•	•	•		•	•		•			
Chartis Private Client Group	TS-B				TS-B		TS-B							•								
Chubb	TS-B				TS-B							•	•	•	•	•	•	•				
Cincinnati Insurance Companies					TS-R		TS-R					•	•	•		•		T				
Citizens Insurance (Hanover Insurance Grp.)												•	•	•			•					
Colorado Casualty (Liberty Mutual Agency Mkts)	TS-B				TS-B					TS-B		•	•	•	•	•	•	T		•		
Columbia Insurance Group												•	•	•		•			•			
Commerce Insurance Company												•	•	•		•						
Continental Western Insurance Company																		•				
Co-Operative Insurance Company	TS-B																					
CoreLogic (formerly First Advantage ADR)																					•	
Deerbrook (Florida ONLY)	TS-B																					
Donegal Companies	TS-B				TS-B							•	•	•				T				
EMC Insurance Companies	TS-B				TS-B							•	•	•		•	•	•				
Encompass	TS-B	TS-B			TS-B					TS-B		•	•	•	T*	•	•		•			
Farmers Insurance Group	TS-B				TS-B							•	•	•		•						
Farmers Mutual Insurance of Nebraska												•	•	•		•		T				
Fireman's Fund Insurance Company												•			T	•		T				
First Insurance Funding										TS-B												
Foremost	TS-B		TS-B		TS-B											•						
Frankenmuth Mutual	TS-B				TS-B							•	•	•	•	•	•	T	•	•		
Fremont Insurance Company	TS-B	TS-B			TS-B							•	•	•		•	•	T	•	•		
General Casualty	TS-B											•	•	•								
Germantown Mutual												•		•								
Goodville Mutual Insurance Company	TS-B				TS-B							•	•	•		•						
Grange Mutual	TS-B		TS-B		TS-B							•	•	•		•	•			•		
Grinnell Mutual Reinsurance	TS-B											•	•	•				•				
Hanover Insurance Group												•	•	•			•					
Harleysville Insurance Group	TS-B				TS-B							•	•	•		•						
Hartford Insurance Group	TS-B				TS-B							•	•	•		•						
Hastings Mutual	TS-B				TS-B							•	•	•		•					•	
IMT Insurance Group												•	•	•		•						
Indiana Farmers Mutual Insurance Company												•	•	•		•		T				
Indiana Insurance (Liberty Mutual Agency Markets)	TS-B				TS-B					TS-B		•	•	•	•	•	•	T		•		
Integrity Property & Casualty (Grange Mutual)	TS-B		TS-B		TS-B							•	•	•		•	•				•	
Iowa Mutual (Motorists Mutual)	TS-B				TS-B							•	•	•		•						
Jimcor (MGA)																•						
Kemper, A Unitrin Business	TS-B				TS-B							•	•	•			•					
LeMars (Donegal Companies)	TS-B				TS-B							•	•	•								
(The) Main Street America Group	TS-R				TS-R							•	•	•								
MetLife Auto and Home												•	•	•			•					
Michigan Insurance Company	TS-B				TS-B					TS-B		•	•	•								
Michigan Millers Mutual												•	•	•							•	
MMG Insurance	TS-B				TS-B							•	•	•		•			•	•		
Montgomery Insurance (Liberty Mutual Agency Markets)												•	•	•	•	•	•	T		•		
Motorists Mutual Insurance Company	TS-B				TS-B							•	•	•								
Mutual Benefit Group	TS-B											•	•	•		•						

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	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue										
National Grange (Main Street America)						TS-R																
Nationwide Insurance Company												•	•	•								
New London County Mutual	TS-B					TS-B						•	•	•			•					
New York Central Mutual	TS-R											•	•	•		•						
Norfolk & Dedham Insurance Company	TS-B											•	•	•		•						
Ohio Casualty (Liberty Mutual Agency Markets)	TS-B					TS-B				TS-B		•	•	•	•	•	•	T		•		
Ohio Casualty Group Legacy (Liberty Mutual Agency Markets)												•	•	•		•		T		•		
Old Dominion (Main Street America)	TS-R																					
OneBeacon Insurance Group												•	•	•		•	•					
Peerless Insurance (Liberty Mutual Agency Markets)	TS-B					TS-B				TS-R		•	•	•	•	•	•	T		•		
Pekin Insurance Company												•	•	•		•						
Peninsula (Donegal Companies)	TS-B					TS-B						•	•	•								
Penn National Insurance	TS-R					TS-R						•	•	•		•	•		•			
Pioneer State Mutual												•	•	•		•						
Preferred Mutual Insurance	TS-B					TS-B				TS-B		•	•	•		•	•		•	•		
Progressive Drive Insurance	TS-B											•	•	•						•		
Safeco (Liberty Mutual Agency Markets)	TS-B					TS-B						•	•	•		•				•		
Safety Insurance												•	•	•		•						
Secura												•	•	•		•						
Selective	TS-B					TS-B						•	•	•		•						
Sheboygan (Donegal Companies)	TS-B					TS-B						•	•	•				T				
Southern Ins Co of Virginia (Donegal Cos)	TS-B					TS-B						•	•	•		•			•			
State Auto Insurance Company	TS-B					TS-B				TS-B		•	•	•		•			•	•		
State Fund Mutual Companies												•	•	•					•			
Tower Insurance Company of NY						TS-B								•								
Travelers	TS-B	TS-B				TS-B						•	•	•								
Tuscarora Wayne Mutual Insurance Company			TS-B			TS-B																
Unigard (QBE Insurance Group)												•	•							•		
United Fire Group						TS-B						•	•	•		•			•			
Union Mutual of Vermont (Union Mutual Fire)	TS-B					TS-B						•	•	•		•						
Union Standard Insurance Company																		•				
UPAC										TS-B												
Utica First Insurance Company												•	•	•								
Utica National Insurance Group	TS-B					TS-B						•	•	•		•						
Vermont Mutual	TS-B					TS-B						•	•	•		•						
West Bend	TS-B					TS-B				TS-B		•	•	•		•			•			
Western Reserve Group	TS-B											•	•	•								
Westfield Insurance	TS-B					TS-B				TS-B		•	•	•		•	•		•			
Wisconsin Mutual Insurance																•						