



DORIS™
Real-Time Reference Guide
February 2012

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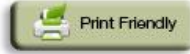


	Personal Lines Transactions					Commercial Lines Transactions					Other
	Billing Inquiry	Claims Inquiry	Policy Inquiry	Endorsement Bridge	Loss Run Inquiry	Billing Inquiry	Claims Inquiry	Policy Inquiry	Endorsement Bridge	Loss Run Inquiry	Company Web site
Acadia Insurance Company						•	•	•			•
A. Central Mutual Insurance Company				•					•		
Accident Fund						•		•		•	•
ACE Private Risk Services	•	•	•								
ACUITY	•	•	•	•	•	•	•	•		•	
Adirondack Insurance (OneBeacon Ins Grp)	•	•	•	•							
Alfa Alliance Insurance Company	•	•	•			•	•	•			•
Allied Insurance Company	•	•	•	•		•	•	•	•		•
Allstate (Independent Agents)	•	•			•	•	•			•	•
America First (Liberty Mutual Agy Mkts)	•	•		•	•	•	•	•		•	•
Arbella Insurance Group	•	•	•			•	•	•			•
Atlantic American Companies						•	•			•	•
Auto Club Insurance Association	•										
Auto-Owners Insurance	•	•	•	•	•	•	•	•	•	•	•
Berkley Mid-Atlantic Group (Chesapeake, Firemen's Ins Co of Washington, D.C., Presque Isle, Union)						•	•	•			•
Bunker Hill (Plymouth Rock Assurance Corp.)	•	•	•			•	•	•			•
Celina	•	•	•			•	•	•			•
Central Insurance Companies	•	•	•	•	•	•	•	•		•	•
Chartis Private Client Group			•								
Chubb							•	•			•
Cincinnati Insurance Companies		•				•	•				•
Citizens Insurance	•	•	•	•		•	•	•	•		
CNA Insurance						•	•	•			•
Colorado Casualty (Liberty Mutual Agy Mkts)	•	•		•	•						
Columbia Insurance Group	•	•	•		•	•	•	•		•	•
Commerce Insurance Company	•	•				•	•				•
Concord General Mutual	•		•	•							
Continental Western Insurance Company						•	•	•			•
Donegal Companies	•	•	•			•	•	•			•
EMC	•	•	•	•	•	•	•	•	•	•	•
Encompass	•	•	•	•	•						
Erie Insurance Company			•								
Farmers Mutual of Nebraska	•	•	•		•						
Fireman's Fund	•										
Frankenmuth Mutual	•	•	•	•	•	•	•	•	•	•	•
Fremont Insurance Company	•	•	•	•	•	•	•	•	•	•	•
General Casualty	•	•	•			•	•	•			
Germantown Mutual	•		•			•		•			
Glatfelter Insurance Group							•				•
Golden Eagle (Liberty Mutual Agy Mkts)						•	•	•		•	•



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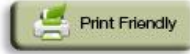


	Personal Lines Transactions					Commercial Lines Transactions					Other
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Grange Mutual	•	•	•	•		•	•	•			•
Great West Casualty						•	•	•		•	
Grinnell Mutual Reinsurance	•	•	•		•						•
Hanover Insurance Group	•	•	•	•		•	•	•	•		
Harleysville Insurance Group	•	•	•			•	•	•			•
Hartford Insurance Group	•	•	•			•	•	•		•	•
Hastings Mutual	•	•	•	•		•	•	•			
Hingham Mutual Insurance Company	•	•	•	•							
IMT Insurance Group	•	•	•				•			•	
Indiana Farmers Mutual	•	•	•			•	•	•			•
Indiana Insurance (Liberty Mutual Agy Mkts)	•	•		•	•	•	•	•		•	•
Injured Workers Insurance Fund											•
Integrity Mutual	•	•	•	•		•	•	•			•
Jimcor (MGA)											•
Kemper Preferred	•	•	•	•							
LeMars Insurance Company	•	•	•			•	•	•			•
Liberty Mutual Agency Markets	•	•		•	•	•	•	•		•	
Mt. Washington (Plymouth Rock Assurance Corp.)	•	•	•			•	•	•			•
Maine Employers Mutual						•	•	•			•
(The) Main Street America Group	•	•				•	•				
Merchants Insurance Group	•	•	•			•	•	•			
MetLife Auto and Home	•	•	•	•		•	•	•			
Michigan Insurance Company	•	•	•			•	•	•			
Michigan Millers Insurance Company	•	•	•			•	•	•			
Millers Mutual Insurance Company					•	•	•	•		•	
MMG Insurance (Maine Mutual)	•	•	•		•	•	•	•		•	•
Montgomery Insurance (Liberty Mutual Agy Mkts)	•	•		•	•	•	•	•		•	
Motorists Mutual Insurance Company	•	•				•	•				
Mutual Benefit Group	•	•	•	•		•	•	•			
National Farmers Union						•	•	•			
New London County Mutual	•	•	•	•		•	•	•	•		
New York Central Mutual	•		•			•		•			•
Norfolk & Dedham Insurance Company	•	•	•			•	•	•			•
Ohio Casualty (Liberty Mutual Agency Markets)	•	•	•	•							
Ohio Casualty Group Legacy	•	•	•		•	•	•	•		•	•
OneBeacon Insurance Group	•	•	•	•		•	•	•			•
Palisades Safety and Insurance Assocation	•	•	•								•
Peerless Insurance (Liberty Mutual Regional Markets)	•	•		•	•	•	•	•		•	•
Pekin	•	•	•			•	•	•			•
Peninsula Insurance Company (Donegal Companies)	•	•	•			•	•	•			•



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Penn National Insurance	•	•	•		•	•	•	•		•	•
Pilgrim Insurance (Plymouth Rock Assurance Corp.)	•	•	•			•	•	•			•
Pioneer State Mutual	•	•	•			•	•	•			
Plymouth Rock Assurance Corp.	•	•	•			•	•	•			•
Preferred Mutual Insurance	•	•	•	•	•	•	•	•			
Progressive Insurance	•	•	•			•	•	•			
Republic Insurance Group	•	•	•	•	•	•	•	•	•	•	•
Safeco (Liberty Mutual Agency Markets)	•	•	•			•	•				•
Safety Insurance	•	•	•			•	•	•			•
Secura	•	•	•			•	•	•			•
Selective	•	•				•	•				•
Service Lloyds							•	•		•	•
Sheboygan Falls Insurance (Donegal Companies)	•	•	•			•	•	•			•
Society Insurance											•
Southern Ins Co of Virginia (Donegal Companies)	•	•	•			•	•	•			•
State Auto Insurance Company	•	•	•	•	•	•	•	•		•	•
State Fund Mutual Companies	•	•	•		•	•	•	•		•	•
Texas Mutual Insurance Company							•	•			
Tower Insurance Company of NY			•					•			
Travelers	•	•	•			•	•	•		•	
Unigard (QBE Insurance Group)	•	•			•	•	•			•	
Union Mutual of Vermont Companies											•
Union Standard Insurance Company						•	•	•			•
United Fire Group	•	•	•		•	•	•	•		•	•
Utica First Insurance Company	•	•	•			•	•	•			
Utica National Insurance Group	•	•	•			•	•				•
Vermont Mutual	•	•	•			•	•	•			•
Wadena Insurance		•					•				
West Bend Mutual	•	•	•		•	•	•	•		•	•
Westfield Insurance	•	•	•	•	•	•	•			•	•
Zurich Insurance Company						•				•	